

MEDiVision

# Patient Journey v1.2

As dentists, we have a clear understanding of how treatments, procedures and appointments relate to one another to form a journey through our practice - but often, patients do not and misunderstandings can arise.



A pictorial representation of the patient's treatment



Even with short, simple courses patients can get confused with who, when and where treatments will occur and when stage payments are required. Complex cases, with choices which aren't necessarily made until some way through the course, will challenge even the most considered of patients. Now there is a new way to quickly and simply keep the patient in the picture using our 'Patient Journey' software.

Patient Journey is a specialised flowcharting tool which will allow you to rapidly identify the important steps for the patient, produce an impressive 'Journey' for the patient to take away and satisfy your obligations to keep them informed.

Clearly explaining each step towards completion

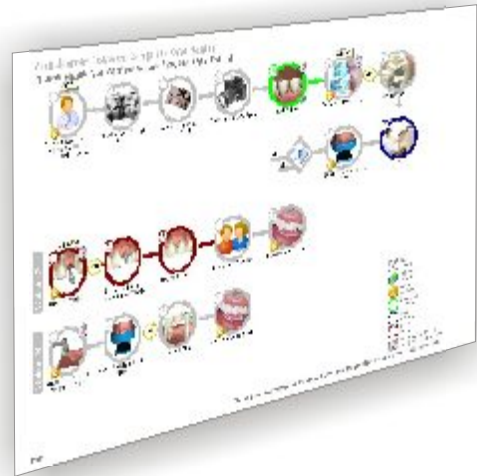
## How it works: Three easy steps

**1** Select each step from our gallery which will be illustrated and have relevant text.



**3** Print the journey selecting your desired print options. It couldn't be simpler!

**2** Customise the steps by indicating payments, times, dates and modifying the text where necessary.



Each journey can be customised with a clear key automatically generated to assist with the patient's understanding.

**Patient's Key**

Stage Payment	Covered by DENPLAN
Appointment Time	Sally our Hygienist
May Need Repeating	Implant Session
Hospital Visit	Pick up your Sundries now

*Patient Journey* is rich in features and very flexible. The design is focussed to cope with the infinite variety of patients and treatment courses.

The system can be used to suit the way you practice and to support the message you wish to convey to the individual patient.

The system offers you the facility to record the 'Journey' in the patient's record to provide an audit of your communication.

Outstanding quality, in seconds

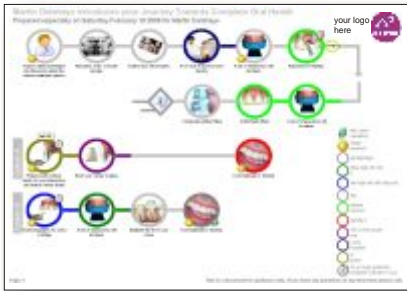
# Patient Journey



You can add 'Options' as you go through the *Journey*. Things that you and/or the patient will need to decide as the course proceeds. These options are clearly marked on the *Journey* and are automatically organised to 'best fit' on the printed page.



## What is actually produced : Three important resources



A pictorial journey, which may run to several pages. Treatment options are clearly marked, A,B,C etc. and the key is generated automatically according to the features you have chosen.



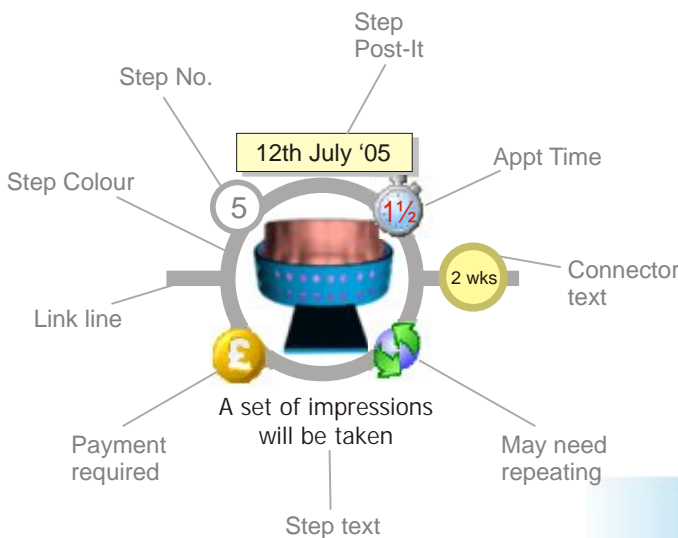
Optionally you can elect to print a long text description of each step. You can modify the text used either for the individual patient or for all future patients in order to save time. Both this and the pictorial page may be customised with your logo.



If you use our CiC patient education program, the patient Journey will automatically select the patient leaflets relevant to the treatment course and print those to compliment the journey.

## A journey patients can really follow

Each step of the patient's journey can be selected with a mouse click from the steps gallery. When all the steps have been selected, each can be refined to suit your requirements. This incredible flexibility gives you complete control over the finished journey - and it's fast!



*"It makes a big difference to the patient's perception of what will take place."*

*This is the first time that a treatment plan has been built around a patient's perspective of what they may expect."*

**Martin Delahaye BDS**

## Journey Features

- Save to disk option ✓
- Disable unused steps ✓
- User logo option ✓
- Editable journey text ✓
- Optional extended text ✓
- Re-sequence steps ✓
- Add blank steps & spaces ✓
- Super search feature ✓
- 15 selectable step colours ✓
- Multi page preview ✓
- Editable steps gallery ✓
- Intelligent key display ✓
- 26 options per journey! ✓
- Full help facility ✓

## A flowchart of your recommendations

### Compatibility

Patient Journey can run stand-alone or alongside all Windows based PMS systems. Journeys can be stored inside the patients record when the PMS accepts .jpg attachments such as intra-oral photographs or X Rays.

### System Requirements

Patient Journey requires a PC running MS-Windows 98 SE or above. A minimum screen resolution of 800 x 600. A colour printer is strongly recommended.